

CAMPING DU LAC (Leisure Park) RULES & REGULATIONS

These rules define the conditions of admission and use, and ensure order and proper behaviour on the campsite for all its users. It is displayed at the entrance of the campsite, in the toilet and shower blocks and given to campers upon request. It complements and supplements the Campsite's Terms and Conditions.

A. GENERAL RULES

1. **Admission:** In order to be allowed to enter, pitch a tent or move in a static caravan and stay at the campsite, you must be authorized the manager (campsite's reception or leisure park's reception). You must wear the wristband in order to be identified as a campsite user. Staying at the campsite means you have accepted and agreed to comply with these Rules and Regulations and the Leisure Park's rules and regulations.
2. **Police Registration:** Anyone staying at least one night at a campsite must present their ID and complete the necessary administrative formalities.
3. **Minors:** Campers aged 16 to 17 years old staying without their parents will only be admitted with their parents' written authorisation, which must also include the full contact details and telephone numbers of an adult who can be called if needed. Campers aged 15 and under are only allowed to stay with the presence of an adult (night included).
4. **Pitching:** Your camping equipment must fit within the boundary of the designated pitch in accordance with the instructions given by the staff of the Campsite.
5. **Reception:** The opening hours are displayed. It is also possible to ask for information and pay at the Leisure Park main reception.
6. **Fees:** Fees are paid at the receptions. Their cost is displayed outside the reception. They depend on the number of nights spent at the campsite.
7. **Noise:** Campers are requested to avoid noise and loud conversations that may disturb their neighbours. **Silence must prevail between 11.00 pm and 7.00 am. Parties and any festive gatherings are strictly forbidden.**
8. **Pets:** Pets are admitted in the campsite subject to the presentation of a valid rabies vaccination certificate and compliance with the prevailing regulations. Dogs and other pets must be kept on a lead at all times and shall not be left alone in the facilities. Pets are not allowed in the toilet and shower blocks. Category 1 and 2 dogs are strictly forbidden. The owners are responsible for their dogs(s) and must comply with the prevailing regulations on muzzling depending on the category of dog.
9. **Visitors:** Campers may receive one or several visitors at the campsite's reception. These visitors shall be allowed to enter the campsite with the staff's agreement and payment of the entrance fee. Visitors must leave the site before 9.30 pm, the closing time of the Leisure Park. After this time, the visitors or the campers must pay for the night at the applicable price.
10. **Vehicles:** Vehicles must be registered at the reception. Vehicle must not exceed 10 kmph and must follow the direction of traffic. Only registered vehicles may drive and park in the campsite without obstructing traffic. No driving is permitted between 10.00 pm and 7.00 am. Visitors' vehicles must be parked outside the campsite. Washing vehicles with water is strictly forbidden.
11. **Behaviour and cleanliness:** everyone must refrain from committing any action that could be detrimental to the cleanliness, health and state of the campsite and its facilities, especially the toilet and shower blocks. Hanging laundry in trees and hedges is not permitted as well as clothes lines between the trees, only drying racks are allowed. Waste water must not be thrown on the ground or in the drain but emptied in the appropriate waste collection area. Household waste, rubbish and papers must be disposed of in the bins at the entrance of the campsite according to the applicable recycling rules: be environmentally-friendly! Washing is strictly prohibited outside the designated areas. Plants and flowers must be respected. It is not permitted to hammer nails in trees, to cut tree branches and to plant flowers or shrubs. It is also forbidden to delimit the pitch using any personal means nor to dig up the ground. Any simple construction (shelter, sheet metal, etc...) shall not be permitted. It is forbidden for campers to interfere with the campsite's electrical installations. Any damage to the facilities will be charged to the person who caused it. It is the camper's responsibility to have taken out appropriate insurance.
12. **Safety and Insurance:** Fire: Fire pits and open fires are strictly forbidden. There are BBQs available near the toilet and shower blocks. The camping stoves must be kept in good working conditions. A first aid kit is available at the receptions. Theft: The Campsite is responsible for the objects left at the reception and has the obligation to supervise the campsite. Campers are responsible for their own equipment and must report any suspicious behaviour to the reception. Campers are advised to take all the necessary precautions to ensure their equipment and belongings are safe. It is the camper's responsibility to have taken out appropriate insurance.
13. **Breach:** The campsite's staff is qualified to make any decision to ensure the site's safety and order. Their instructions and orders must be obeyed by everyone in all circumstances. They shall adopt the measures they deem necessary, especially in case of emergency, and to which the campers must comply: warning, order, exclusion of offenders, calling the police or rescue services, site evacuation.
14. **Refund:** - The only conditions that give the right to receive a refund are (with an official proof):
Death of a relative, hospitalisation, job interview, appointment with Pôle Emploi (job centre)
15. **Alcohol:** Transport, possession and use of alcohol are strictly forbidden within the campsite and Jumièges-Le Mesnil Leisure Park's public spaces.
This is in accordance to the displayed local by-laws.

B. OTHER IMPORTANT TERMS

16. **Duration of the stay:** The stay starts at 3.00 pm on the day of arrival until 10.00 am on the day of departure.
17. **Vehicles:** Vans, commercial vehicles and goods vehicles are not permitted.
18. **Leisure Park Gate Pass:** You can ask reception for a pass to open the main gate to the Leisure Park, in this case a €20 security deposit is required. Only one pass shall be provided per registered vehicle. Vehicles entering the Leisure Park after 10.00 pm are not allowed to drive in the campsite and must park outside.
19. **Data Protection Act:** According to the French Data Protection Act, you have the right to access, rectify, modify and delete all data concerning you, which you may exercise by contacting que Campsite and Leisure Park receptions which will ensure confidentiality.
20. **Reviews:** A book intended to receive the camper's suggestions and comments is available to all the campsite's users. Complaints will be taken into account as soon as possible as long as they are signed, dated and as detailed as possible and relate to quite recent events.